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Experience:

Provisions Group WordPress Developer
August 2011 to Present

Customized template modifications, web analytics, graphics, search engine optimization, social media for PharmMD.

Conmergence Collaboration Strategist
January 1992 to Present

Provide IT infrastructure implementation and strategy with an emphasis on Microsoft and open source tools. Perform fund raising research. Coach and implement social media campaigns (market research, publication, promotion, and web analytics). Develop web sites and related.

Open source project portal and publicity involvement has included editing and writing the ebXMLForum.org eHealthcare industry section, editing and writing healthcare.xml.org for Health Level 7 and the Organization for the Advancement of Structured Information Standards (OASIS), and editing and writing the International Free and Open Source Software Foundation Open Healthcare section. Open source project member activity includes membership of the Ontolog Forum and founding membership of the OASIS International Health Continuum Technical Committee.

HIMSS Medical Banking Project involvement includes building and administering the *Cooperative Open-source Medical Banking Architecture and Technology* initiative wiki; editing and writing the Medical Banking Project's *MBlog* and Twitter account; and administering, building, and editing the *MBP International Journal of Medical Banking* (2009, 2010) and *The Point and Click Expedition* web presences.

World Convention development and strategy have includes initial forays into email, listservs and web site. Continuing involvement in on-going web presence transition to WordPress open source CMS.

Editor of collaboration, communication, and convergence technology focused *Conmergence Blog*. Perform administration for LinkedIn.com groups: Medical Banking, Open Educational Resources, Open Grid, Open Healthcare, Open Mobile, Open VOIP, Project Net-Work, and Technology Nashville.

Environment and Tools: Clients: Macintosh OS 7-10.4.11, OpenSuSE, Red Hat, Ubuntu, Windows 3.1-Vista; Servers: Linux (various host environment flavors), Macintosh OS 7-10.4.11, OpenSolaris, Windows NT 4.0-2003; Databases: Access, MySQL 4.0-5.0, PHP, SQL Server 7.0/2005; Web Servers: Apache, IIS 4-6; Application Servers: Blogs (TypePad, WordPress), Content Management Systems and Wikis (Alfresco, Drupal, MediaWiki), Listservs, Micro-blogging and related (Delicious, Diigo, Identi.ca/Laconic.ca, Twitter, PHPList, RSS, Yammer), Media Servers (QuickTime Streaming Media Servers, YouTube). Tools: Audacity, DreamWeaver, FrontPage, Google Analytics, KompoZer/Nvu, Microsoft Office, Navicat, OpenOffice, PageMaker, Quark Express, QuickTime, Real Producer, Toad for MySQL, Visual Studio, Windows Media Producer.

Compuware Corporation

December 1999 to February, 2009

Account Assignments:

Conclusive Marketing, Technical Operations Analyst

Mapped creative process and created documentation for Sprint Data Driven XMPiE Template project. Performed Pageflex file transformations. Installed WebTrends 5.0 Standard Enterprise Edition and created documentation at Conclusive Marketing, provider of data-driven solutions to manage, analyze, and deliver highly successful marketing programs to over 2,000 leading companies.

Environment and Tools: ASP.NET, IIS, MS SQL Server, Windows Server 2003; Adobe InDesign CS3, Adobe Photoshop CS3, Microsoft Office, Pageflex Studio 6.0, SharePoint Service Desk, SharePoint Team Site, SnagIt 9, SnagIt 9 Editor, XMPiE (uCreate, uDirect, uPlan)

Deloitte Consulting, Programmer/Analyst

Performed Risk Management corporate intranet development, and Word/PowerPoint Add-in tool (BullFighter/TERMinator) related development utilizing Excel, PowerPoint, Visual Basic for Applications, XML for Deloitte Consulting, a leading global e-business firm, providing services in all aspects of enterprise transformation, from strategy and processes to information technology and human resources.

Environment and Tools: Exchange Server, IIS, Lotus Notes, Microsoft Office 2000/XP, Microsoft Project, SQL Server 2000, Windows 2000 Advanced Server; Access 2000/XP, ASP, COM+, DHTML, Excel 2000/XP, JavaScript, PowerPoint 2000/XP, Visual Basic for Applications, VBScript, Visual Basic 6.0, Visual Studio, Visual Studio.Net beta, Word 2000/XP, XML

Deloitte Services, ITS Communications Analyst

Compiled WebTrends reports, wrote process documentation, performed research for articles and presentations, provided CMS editing, site mapping and web development for CIO's Communications team supporting 1,000+ IT employees, Deloitte Shared Services Center, Hermitage, TN.

Environment and Tools: Microsoft Content Management System, SharePoint 2003, SharePoint Wiki; CSS, HTML, Adobe DreamWeaver, Gnu Image Manipulation Program, HTML-Kit, KompoZer, Microsoft Office 2007, OpenOffice, SharePoint Designer 2007, SnagIt 9, SnagIt 9 Editor

Deloitte Services, Web Analytics Engineer

During migration from WebTrends v. 6 to v. 8 platforms, performed daily server administration (7 servers), wrote process documentation, created profiles, developed and modified automated process scripts, participated in standing up help desk processes, and provided remote training to Indian services center resource. Responsible for the overall strategy and execution of web data collection, reporting and analytics for the firm's web enabled applications. Served as subject matter expert regarding internal portal platform services and standards working with project teams to elicit, finalize, and implement their analytics requirements and with business owners and channel leads to ensure key business objectives were tracked and monitored for Deloitte Shared Services Center, Hermitage, TN. Deloitte has approximately 165,000 professionals at work in 140 countries, delivering audit, tax, consulting and financial advisory services through its member firms.

Environment and Tools: WebTrends v. 6, v. 8.0d (Active Directory, Apache, ASP, IIS, MySQL, MS SQL Server, Tomcat); DHTML, FreeMind, HeidiSQL, HTML, JavaScript, LogParser 2.2, Microsoft Office, Remote Desktop Connection, Service Desk, SharePoint Team Site, SSL VPN, Text editors, Visual Basic for Applications, Visual Basic Script, WinSQL, XML/XSL

EDS/General Motors/Saturn, System Architect and Programmer, Web Administrator and Developer

Built, upgraded and supported stand alone and web applications using Apache, ASP, Gentran, IIS, MySQL, VB, SQL Server, and WordPress while assisting in the upgrading and configuring hardware, software, and operating systems. Adapted and applied GM standard enterprise architecture technologies to the GM Spring Hill Manufacturing campus web environment Trained 20 GM employees in the use of Dreamweaver and web development using the GM Manufacturing Web Portal Template. Interacted with and represented the EDS Lansing Center of Excellence Web Server Team during GM's corporate-wide transition to EDS as one of five preferred professional services vendors.

Environment and Tools: Apache, IIS 4.0/IIS 6.0, NT 4.0, Windows 2003 Server, Microsoft Office 2000/2003, SQL Server 7.0/2000, MySQL, .NET 1.1, Perl, PHP, Tomcat; DreamWeaver MX/MX 2004, phpMyAdmin, Visual Basic 6, Visual Studio

HCA, the Healthcare Company, Programmer/Analyst

Provided corporate intranet application development using ActiveX spreadsheet control, ASP and remote data services to present real-time mainframe-resident patient accounts data via browser for HCA, the Healthcare Company, the nation's largest hospital company.

Environment and Tools: IIS, Microsoft Transaction Server, NCR Teradata, Remote Data Services, SQL Server 7.0, Windows 2000 Advanced Server, ActiveX, ADO, ASP, DHTML, Excel 2000, JavaScript, VBScript, XML

LifePoint Hospitals, Programmer/Analyst

Introduced SQL Server-based reporting to LifePoint Hospitals, Inc. owner and operator of general acute care hospitals located in growing non-urban areas.

Environment and Tools: Access 97, Access 2000, Microsoft Office 97/2000, Microsoft Project, SQL Server 2000, Windows 2000 Advanced Server

Marubeni Steel Processing, Programmer/Analyst

Coded Visual Basic modules and developed Access reports within a business process automation project for Marubeni Steel Processing, Inc. MSP is an ISO 9002 and QS 9000 certified value-added distributor and processor of flat rolled steel servicing a variety of steel consuming industries (automotive, appliance, furniture).

Environment and Tools: DBase, Exchange Server, Gentran, Microsoft Office 2000, Microsoft Project, Solomon Financials, SQL Server 7.0, Windows 2000 Server; Access, ActiveX, ASP, COM, JavaScript, SQL Server 7.0, Visual Basic for Applications, Visual Basic 6.0, Visual Studio

Peregrine Systems, Programmer/Analyst

Modified corporate intranet applications and web reports for clients of Peregrine Systems, a leading provider of infrastructure management software, employee self-service and supply chain enablement solutions. Peregrine Systems' clients include Andersen, Bank of America, Citigroup, Delphi, Johnson & Johnson, Morgan Stanley, Pearson, and PriceWaterhouseCoopers.

Environment and Tools: IIS 5.0, Microsoft Office 2000, SQL Server 2000, Windows 2000 Server, Access 2000, ADO, ASP, Excel 2000, JavaScript, VBScript, Visio, Visual Basic 6.0, Visual Studio

HealthStream Research, Programmer/Analyst

August 1998 to December 1999

Performed clinic data collection, data conversion, report production and distribution via CD-ROM, email and web reports. Created Cardiff automated scanning projects. Supported internal LAN, hardware and software. Modified secure access PDF report web site. HealthStream Research provides the industry's foremost benchmarking resources thru a unique combination of customized research and healthcare expertise to more than 1,100 healthcare facilities throughout the nation.

Environment and Tools: IIS 4.0, Microsoft Office 97, SQL Server 7.0, Windows 95/98/NT; Access 97, Adobe Acrobat, Cardiff Teleform Elite, DHTML, Visual Basic 6.0, Visual Studio

Disciples of Christ Historical Society, Director of Technical and Office Operations

March 1994 to August 1998

Created web site, search tools and indexes and instigated the library digitization project for the official library and archives of the Christian Church (Disciples of Christ), which houses 35,000 volumes and 50,000 files plus personal and institutional collections. Assisted \$3 million fund raising project, created used books and document delivery e-commerce process, processed financial data and provided data-related supervision, coordination and training for staff and volunteers. Served as Managing Editor of the Society's scholarly journal (c. 6,000) and newsletter (c. 19,000).

Environment and Tools: Microsoft Office 97 (especially Access, Excel), Windows 95/NT, PageMaker, Paradox, PhotoShop, QuickBooks, TextBridge, Visual Studio

Education:

BA, Freed-Hardeman University, Henderson, TN
MA, Mission, Abilene Christian University, Abilene, TX

Consultations: the Association for the Development of Religious Information Systems, Belmont University, Bransford Youth Center, Bright House, Comcast, Connected Tennessee, CultureRX, Curriki, Deloitte Digital, Eclipse.org, Engel Management, Epsilon Securities, Fundane, General Services Administration, Gingrinch Group, Global Systems Analysis and Simulation Association in the U.S.A. (GLOSAS|USA), Health Talents International, Humphreys County Museum, IBM, Indiana Dental Association, Infravio, the Innovation Network, the Intersection, KenRadio, League of Women Voters (Nashville), League of Women Voters (Tennessee), the Life Sciences Information Technology Global Institute, Lockheed Martin, MasseyBurch, the Medical Banking Project, Mission Alive, Mission Resource Network, Nashville Humane Association, National Alliance for Health Information Technology, National Governors Association, Nashville Technology Council, National Urban League, Navigant Consulting, Nonprofit Technology Network, the Open Group, Open Health Tools, Oxlo, Public Policy Management Group, Pulver, Raining Data, SUN Microsystems, Tennessee Family Support Alliance, Technology Affinity Group, Transformation and Innovation, United Cerebral Palsy of Middle Tennessee, Venture Capital and Private Equity for Africa, Vonage, Westlake Church (Indianapolis, IN), Whittemore School of Business & Economics, University of New Hampshire, Woodmont Hills Family of God Mission Committee, the World Convention of Churches (Christian-Churches of Christ-Christian Churches (Disciples of Christ)), and Xaffire.